

# THE HISTORIC PINECREST

*Bringing people together for a lifetime!*

**June 10<sup>th</sup>, 2011**

To whom it may concern:

The purpose of this letter is to recommend John Frazier for his request to acquire contactors licenses in Teller County.

We had the pleasure of doing business with John last year when we had hosted his daughter's wedding at our facility located in Palmer Lake Colorado. While John was out here he had noted that there was much damaged to our building's interior due to ongoing water damage from roof leaks we had recently developed over the last several months.

Because we have 3 large facilities we had put off the repair due to an enormous deductible per building. John took the time to explain to us that his company may be able to communicate effectively with our insurance company to allow for only one deductable rather than 3.

Where other had given up in the past, John continued to work with the insurance company to get not only our roofs replaced but carpet and wall repairs as well. Total job cost: aprox \$150,000!

Most impressive was Johns' strong communication skills throughout the work process. From our initial dealings to the actual overseeing of the work performed by his crew, John kept me up to speed with relevant issues while taking care of the minor aspects on his own accord.

Not only was his crew pleasant to work with , they were very conscientious of our property and took appropriate measures to insure the environment was always in a safe and clean statues at all times. Being part of an HOA this was much appreciated.

Lastly John and his company performed all work in a manner that was timely and with results that exceeded our expectations. In the year I have been dealing with John I can honestly say that Teller County would be enhanced by having licensed contractors such as John Frazier on board!

Sincerely



Jess H Smith

Founder/owner Of Historic Pinecrest

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